



Catbird protects bank by providing 24/7 internal and external vulnerability, security and performance monitoring

North Dallas Bank & Trust Company (NDBT) has a long history of supporting their customers in the greater Dallas area. Their focus on the local community has enabled them to become the largest independent bank in Dallas County, with assets of over \$800 million. Focus on customer satisfaction has been their key to success; this has been consistently driven by the ownership team that founded the bank in 1961, and has resulted in profitable operations every single year.

Proactive management of cyber security risks is nothing new to NDBT. They have offered e-banking for over 5 years, and manage their web site and e-banking servers, applications and software in house. Their firewall and Intrusion Detection Systems are outsourced through one of the leaders in outsourced managed security. All four locations are supported through the managed firewall.

Catbird's 24/7 vulnerability monitoring catches the attention of NDBT

North Dallas Bank first learned of Catbird Networks through RSM McGladrey, the security consultants and external auditing firm for the bank. Ron Williams, Senior Vice President and CIO for NDBT wanted to learn more about the ongoing vulnerability protection. The bank had historically scheduled periodic external vulnerability assessments, and they were managing the internal vulnerability assessments in-house.

"We needed a single solution that would keep us abreast of the information we needed to manage our Internet exposed systems as well as our internal servers and devices."

After surveying the options available, NDBT chose Catbird Networks vulnerability monitoring. "We immediately saw the benefits of ongoing vulnerability assessments. The threats outpace scheduled external assessments by our managed provider, leaving the potential for exposure in the interim period. The fact that we could manage our internal and external assessments through a single interface made the Catbird offering very appealing to us. We now have continuous protection, and outsourcing the internal assessments frees up resources to focus on other pressing issues," said Ron.

Monitoring web site and e-banking now a critical component of overall security policies In the process of investigating Catbird's vulnerability monitoring, NDBT soon learned that these services are bundled with Catbird's unique security and performance monitoring of their web site and e-banking applications. This includes monitoring for defacements, hijacking, performance and web-linking. Ron Williams went on to say "We have always strived to be proactive on the management of our web site and e-banking. With Catbird monitoring every 2 minutes, we now have the ability to be proactive in managing defacement and hijacking security while also quantitatively managing the experience of our customers."

Contact Catbird Networks

To discover how Catbird Networks' suite of security and performance monitoring can help you, contact us today.

THE CHALLENGE

North Dallas Bank & Trust Company (NDBT), a community bank with eleven branches in Tennessee, needed to find a way to audit its network to ensure it stayed secure. Outside audits were expensive, and produced information that was already out of date by the time a customer received it. In order to satisfy their regulatory requirements, as well as protect the security of their critical infrastructure, NDBT needed an affordable, efficient way to monitor the security, performance and availability of their entire network

THE SOLUTION

NDBT decided to use Catbird's fully-automated, continuous, 24x7 monitors to watch their network. Catbird's Intelligent Vulnerability Monitors (IVM) now allow NDBT to comply with regulatory requirements, while offering better network protection at a lower price than external auditors.

COST SAVINGS

NDBT's annual Catbird subscription, for a suite of monitors that both solves their auditing problem and continuously protects their network from every known type of hacker attack, costs a fraction of what banks typically pay their outside auditors. "We're saving money, and getting a much higher level of protection than we had previously," says Herrington.