

Management Summary Report

July 2003

Group: SAMPLE

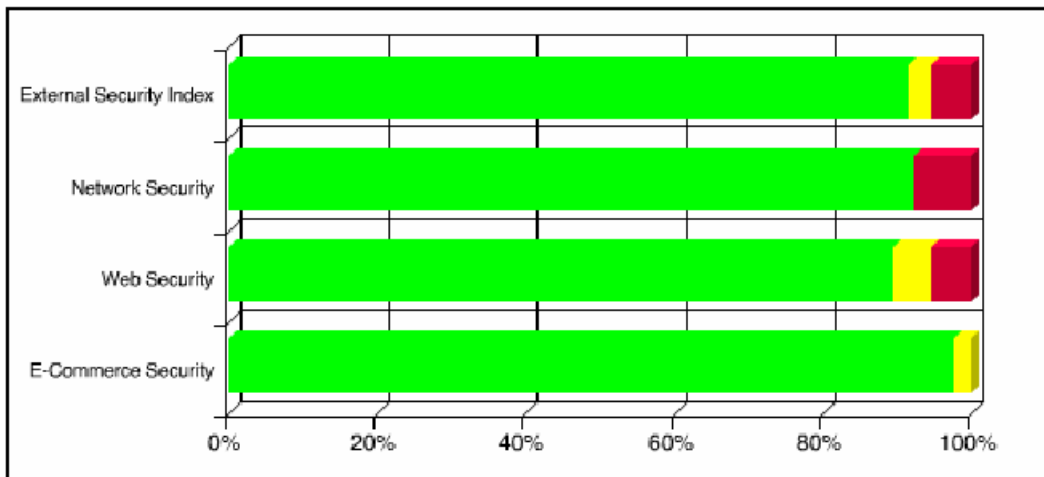


Report Description




This report provides a management summary of the Catbird Networks security and performance monitoring for July 2003. This monitoring is accomplished through a suite of individual monitors, where each monitors specific performance or security parameters of the network, web site, and e-commerce.

External Security Monitoring Summary

Percent of Total Reporting Period vs. Security Status



Security Status Legend

-  Security all OK
-  Security within specification limits
-  Security alerts issued

Network Security Monitoring

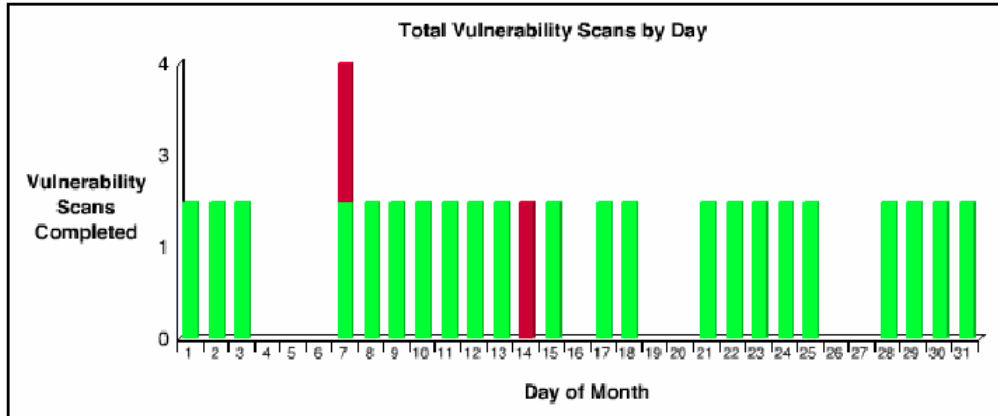
Intelligent Vulnerability Monitor

Intelligent Vulnerability Monitor Description

Intelligent Vulnerability Monitor continuously watches both the outer edge of the designated IP and the vulnerability advisory data base. If a change is detected in the outer edge or the database, a vulnerability assessment happens automatically. In addition, vulnerability assessments are scheduled at set intervals, and also available on demand. This report documents the total vulnerability assessments completed during the reporting period.

Intelligent Vulnerability Monitor Name: Firewall A (123.45.67.89)

Total Iterations – scans completed: 48 (on average, scan completed every 15.50 hours)



- Scan completed - no new vulnerabilities found; or only informational notes;
- Scan completed with new warning level vulnerabilities found;
- Scan completed with new network perimeter hole (a path into network) vulnerability found;

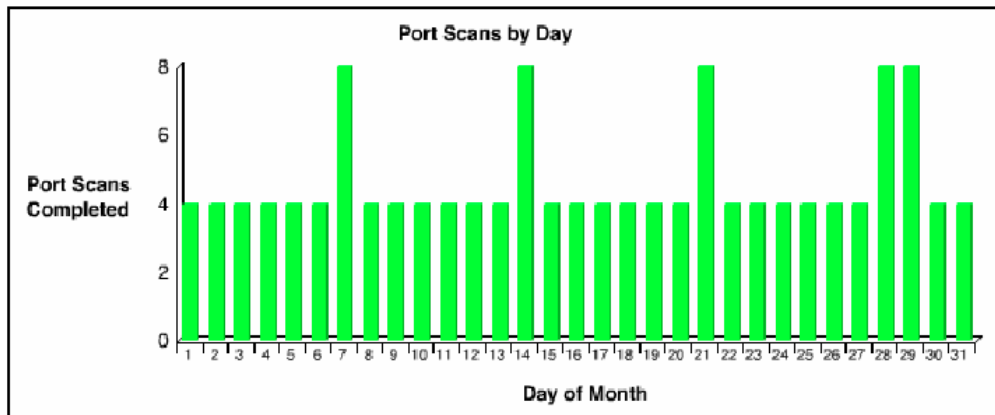
Port Scan Monitor

Port Scan Monitor Description

Port Scan Monitor continuously watches the outer edge of the designated IP to insure the status matches the approved customer baseline. If a change is detected in the outer edge or the database, a vulnerability assessment happens automatically. In addition, port scans are scheduled at set intervals, and also available on demand. This report documents the total port scans completed during the reporting period.

Port Scan Monitor Name: Firewall A (123.45.67.89)

Total Iterations – scans completed: 144 (on average, scan completed every 5.17 hours)



- Scan with no issues found;
- Scan with issues found;

Website/Email Security Monitoring

Web Monitor

Web Monitor Description

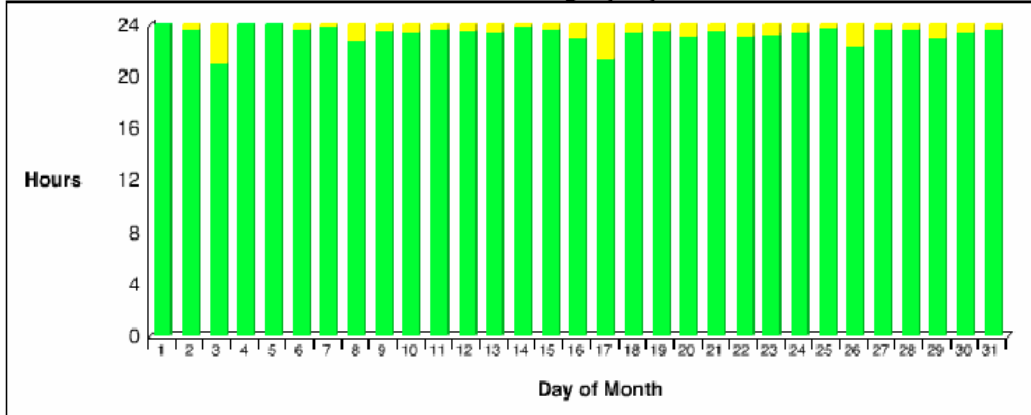
Web Scan Monitor continuously watches designated web pages to insure the page is performing as designed. This is important for managing both your customer's experience, as well as the outsourced partner who hosts the web site. This report documents the total time the web monitor was within specified limits. Any time spent outside of these limits is documented in yellow (warnings) and red (error alerts).

Web Monitor Name: Home Page (www.myhomepage.com)

Total Iterations - 86270 (on average, page tested every 31.05 seconds)

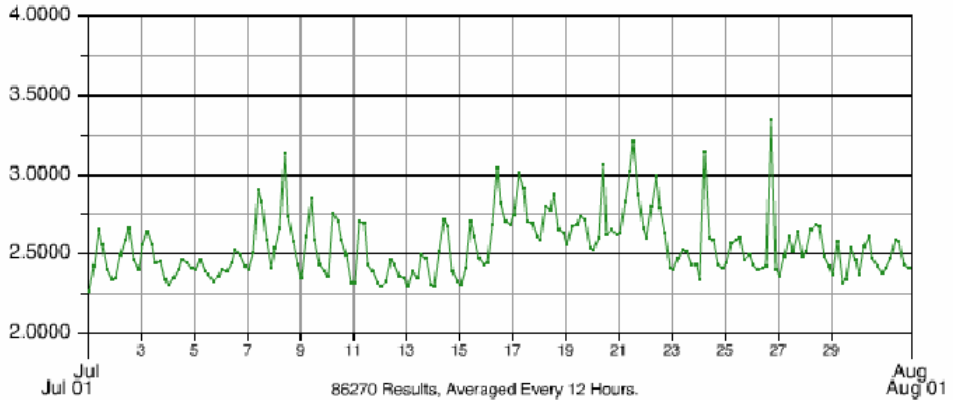
Total Uptime: 99.537%

Errors and Warnings by day

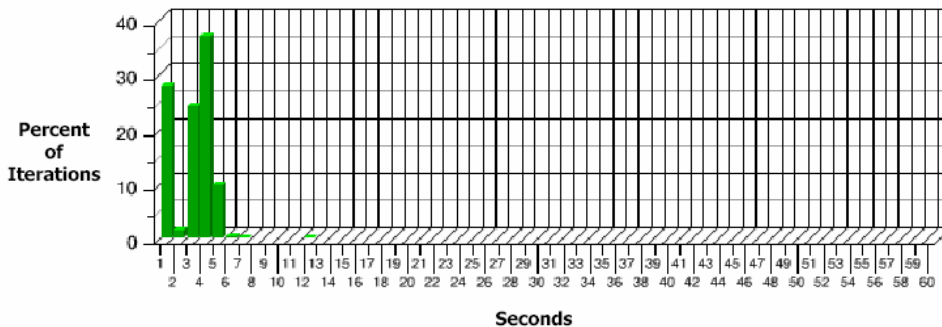


- All OK
- Over threshold and/or errors that did not exceed dampening
- Errors that exceeded dampening

Average Page Load Time



Percent of Monitor Iterations vs. Page Load Time



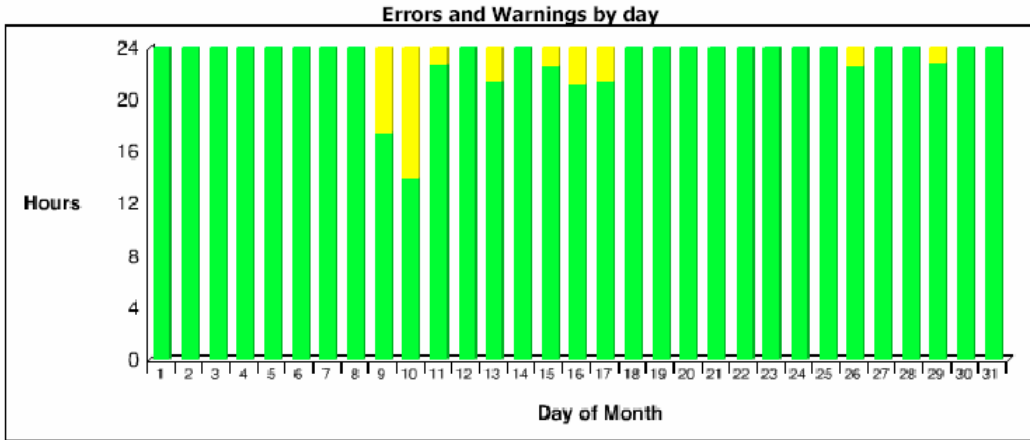
Hijacking Monitor

Hijacking Monitor Description

The Hijacking Monitor insures that customers are being routed to your site as intended without being hijacked to alternate site. The Total Iterations notes the total number of times, and average number of tests per minute, the test was performed in the period.

Hijacking Monitor Name: mydomain.com

Total Test Iterations - 28787 (on average, page tested every 1.55 minutes)



- All OK
- Over threshold and/or errors that did not exceed dampening
- Errors that exceeded dampening

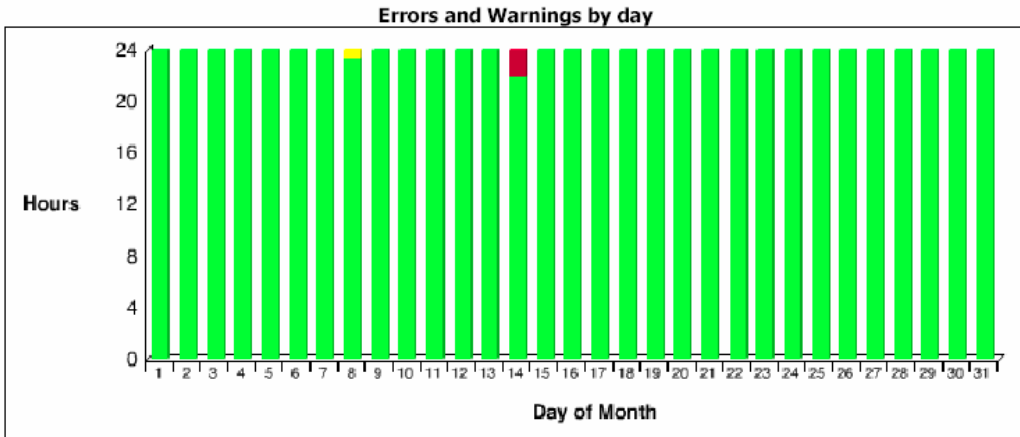
Defacement Monitor

Defacement Monitor Description

The Defacement Monitor watches for unauthorized access by third-party hackers. Web page content is verified to insure customers are viewing the intended pages and content. The Total Test Iterations notes the total number of times, and average number of tests per minute, the test was performed in the period.

Defacement Monitor Name: Home Page

Total Test Iterations - 28764 (on average, page tested every 1.55 minutes)



- All OK
- Over threshold and/or errors that did not exceed dampening
- Errors that exceeded dampening

E-Commerce Security Monitoring

Transaction Monitor

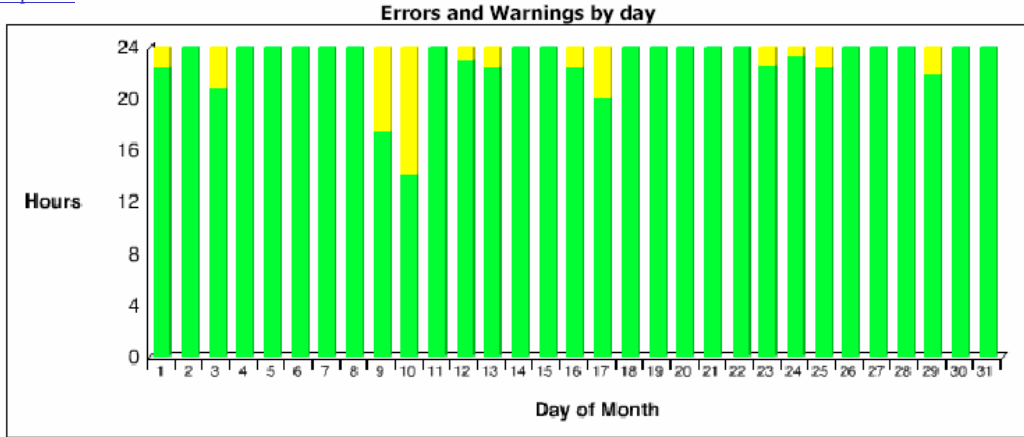
Transaction Monitor Description

This test walks through the click-through as a user would. It simulates user experience in accessing multiple web pages within a web site, monitoring performance and accuracy of each page in the series. This is important for managing both your customer's experience, as well as outsourced partners who are linked to from your web site. This report documents the total time the web monitor was within specified limits. Any time spent outside of these limits is documented in yellow (warnings) and red (error alerts).

Transaction Monitor Name: E-Commerce Link

Total Iterations - 14390 (on average, page tested every 3.10 minutes)

Total Uptime: 99.659%



- All OK
- Over threshold and/or errors that did not exceed dampening
- Errors that exceeded dampening

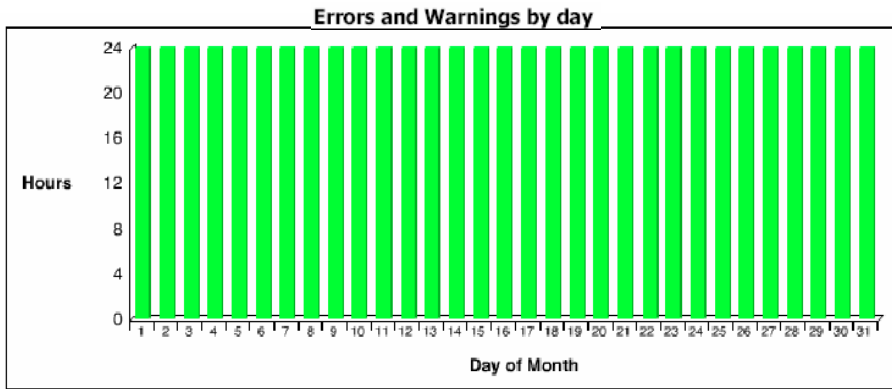
Secure Certificate Monitor

Secure Certificate Monitor Description

The Secure Certificate Monitor verifies that Internet transactions, intended to be secure, are in fact using the Secure Socket Layer (SSL) security. SSL provides coding of information using 128 bit encryption, the security standard for the Internet. This coding is controlled through a certificate unique to each vendor. The Secure Certificate Test verifies that the correct certificate is in use. If the line is ever opened to a non-secure line, or if the secure line does not match the intended certificate, you are immediately notified.

SSL Certificate Monitor Name: E-Commerce Certificate

Total Test Iterations - 28776 (on average, page tested every 1.55 minutes)



- All OK
- Over threshold and/or errors that did not exceed dampening
- Errors that exceeded dampening